

LIAISING WITH THE BEREAVED

PRACTICAL GUIDE FOR LOCAL AUTHORITY OFFICERS

CONTENT

Investigating the death of someone at work can be very challenging. Investigations can take many months and in some cases years to complete. EHPs usually pick up the necessary skills to conduct the fatal incident investigation during the course of their work. However, there is nothing within our skill set to prepare us for the role of Local Authority Liaison Officer (LALO).

There are obvious sensitivities when dealing with the bereaved and this half day training covers the following:

- Background to the LALO role
- Police FLO and how this interacts with the LALO
- Role of the LALO
- Selection of the LALO
- Identifying the 'family'
- Initial visit with the family and ongoing arrangements
- Grief/bereavement
- Skills of the LALO
- Assistance with the coroners inquest and legal proceedings
- Returning personal possessions
- Managing disclosure and the impact on the family
- Exit strategy—concluding the liaison

There is an expectation that every LA has officers who have undergone 'familiarisation training' (LACORS 2010). Every LA should also have in place a policy on how it will liaise with the family of the bereaved. This half day session provides the necessary 'familiarisation training'.



**Almost 1000 LA officers trained
from +250 LAs since 2009**

This course draws on the trainers own experience of performing this role over a number of years and developing this session as a result.

OTHER COURSES

- Practical PACE
- Fatal Accident Investigation
- Accident Investigation
- Warehouse Inspection
- New to Health and Safety Regulation